



CLINICAL CONSULTING ASSOCIATES

GENERAL CAPABILITIES PRESENTATION



Maximizing Organ and Tissue Referrals and Successful Donor Outcomes

- Founded by Dan Stockdreher, MPH, MSc, CPTC with over 36 years of experience in the field of organ procurement and transplantation
- Experts in identifying and providing skilled, experienced, and Certified Procurement/Donation Coordinators, Surgical Recovery and Family Services Coordinators since 2004.
- We have the experience you need with Organ Procurement Coordinators averaging 8 years of experience or more.
- DonorNet Call Services: We provide night, weekend, and 24/7 on-call staffing to organ transplant programs to process and screen organ offers using your center's organ specific acceptance criteria.
- Overnight Triage Call Services: On-call coordinators to respond by telephone to potential organ donor referrals and develop a plan with Hospital Care Team and OPO Administration.
- Carries an insurance policy of \$3 million and \$5 million aggregate General and Professional Liability.

Advantages to Partnering

- OPOs better able to maintain positive morale amongst existing staff during periods of staffing shortages, staff retreats or high donor volume, while continuing to meet the demands of organ donor referrals and cases
- New OPO staff can benefit from working alongside an experienced and competent Traveling Coordinator.
- Leveraging our DonorNet services allows Transplant Surgeons and Coordinators to obtain more rest at night so that the clinicians are able focus more on their daily clinic, surgical and patient care responsibilities.
- Overnight Triage Call allows Organ Recovery Coordinators to be rested so that they may be fresh when relieving their team mates on donor cases or going onsite to evaluate potential organ donors.
- Our goal is to seamlessly be part of your team and your first call when additional help is needed.

24/7 Coverage, Ready When You Need Us

Our unique team of traveling coordinators offers professional and flexible on-site staffing solutions. One call and the help you need is on the way.

- Independent Subcontractors average 8 years experience with a range of 2 – 36 years. Several team members have previous OPO Leadership experience.
- CVs, Certifications and Training Records provided for OPO review prior to acceptance of any coordinator for an assignment. Moreover, a telephone interview can be requested and facilitated prior to confirming an assignment.

“CCA staff are highly qualified, experienced coordinators able to adapt to organizational structure and perform OPO-specific clinical duties at a high level. In times of staffing challenges, we consistently rely on CCA to fulfill our needs, knowing with confidence, that our performance expectations will be met. CCA is a true asset to the OPO community.”

Michael Thibault, MBA, BSN, CPTC
Executive Director
Center for Organ Donation and Transplant

Customized services to meet your specific needs

We provide short- and long-term employee coverage for organ procurement organizations experiencing staffing shortages or who are in need of coverage during personnel leave, annual company-wide meetings, or periods of high donor volume. We are often to provide staffing assistance on short notice.

- **On Site Coordinator Support**

- Family Services
- Surgical Recovery Coordinators
- Organ Recovery Coordinators

- **DonorNet Organ Offers**

- **Overnight Triage Services (Referral Call)**

“CCA has always been extremely responsive to our requests and is able to mobilize coordinators with extensive industry experience which allows for efficient integration.”

Sean Van Slyck
Organ Program Director
California Transplant Donor Network

On Site Coordinator Support

We offer Certified Procurement Transplant Coordinators for short and long term assignments at OPOs throughout the U.S., providing 24/7 on-call coverage for organ donor and import organ offer activity.

- **Family Services** - Experienced Professionals trained in the evaluation of potential organ donors, family support, approaches and authorization for organ & tissue donation and conducting the Donor Risk Assessment Interview.
- **Surgical Recovery Coordinators** - Assist in the operating room set-up, as well as the preservation, packaging and distribution of organs recovered for transplantation. Able to assist recovery surgeons from your local Transplant Centers on fly-outs for organs accepted from a distant OPO.
- **Organ Recovery Coordinators** – Highly experienced professionals with the ability to evaluate potential BD and DCD donors, optimize donor hemodynamics prior to organ placement and maximize organs per donor recovered and transplanted. Capable of family approach & consent and O.R responsibilities.
- **OPO Call Center Staffing** - Experienced organ donation coordinators are provided to work alongside your OPO's Call Center Staff.
- We have the most experienced team of Travelers available.

Comprehensive On-Boarding

Background Checks on each team member including certification & Licensure verification.

10 panel Drug Test

OIG Sanctions List Check

DMV Check and proof of insurance

PPD test within the last year.

Proof of Hepatitis A or letter of declination.

Annual Flu Shot

Vaccinations / immunizations

ANNUAL TRAINING INCLUDES;

Blood Borne Pathogens

Hazardous Communications

HIPPA

Note: OPO or Transplant Center specific policies and/or protocols can be sent to “Traveler” for review prior to assignment.

DonorNet Organ Offers

- Provides night, weekend and 24/7 on-call staffing to organ transplant programs for the screening and processing of DonorNet organ offers
- Experienced coordinators assigned to your organ transplant center will be on-call to screen and respond to DonorNet organ offers based on your unique organ specific criteria.
- Your transplant program staff on-call will be contacted only for organs meeting their acceptance criteria and when they are either the primary center or first back-up.
- We can set up transportation for the team and keep everyone involved updated on the organ recovery and arrival times.

DonorNet Organ Offer Process

Applying your center's organ specific rule-out criteria, each organ offer is evaluated.

Those meeting criteria are succinctly reviewed with the surgeon or transplant coordinator for final acceptance. Provisional Yes entered into DonorNet and Onsite OPO coordinator contacted if accepted.

The proper refusal code for all declined organ offers is entered into the DonorNet system.

Follow the progress of the donor case and inform everyone of organ recovery times and expected arrival times.

Coordinate transportation, communications and logistics of all accepted organ offers.

We Give Back through the following;

Proud to be Bronze Sponsors of the Association of Organ Procurement Organizations (AOPO)

Display Booth and speaker or event sponsorship at Annual AOPO meetings for the past 12 years.

Display Booth and speaker or event sponsorship at the Annual UNOS Transplant Management Forum for the past 10 years.

Display Booth and speaker or event sponsorship at the Annual North American Transplant Coordinators (NATCO) meeting for the past 12 years.

For More Information

Please contact us for rates, contract options, and coordinator availability.

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